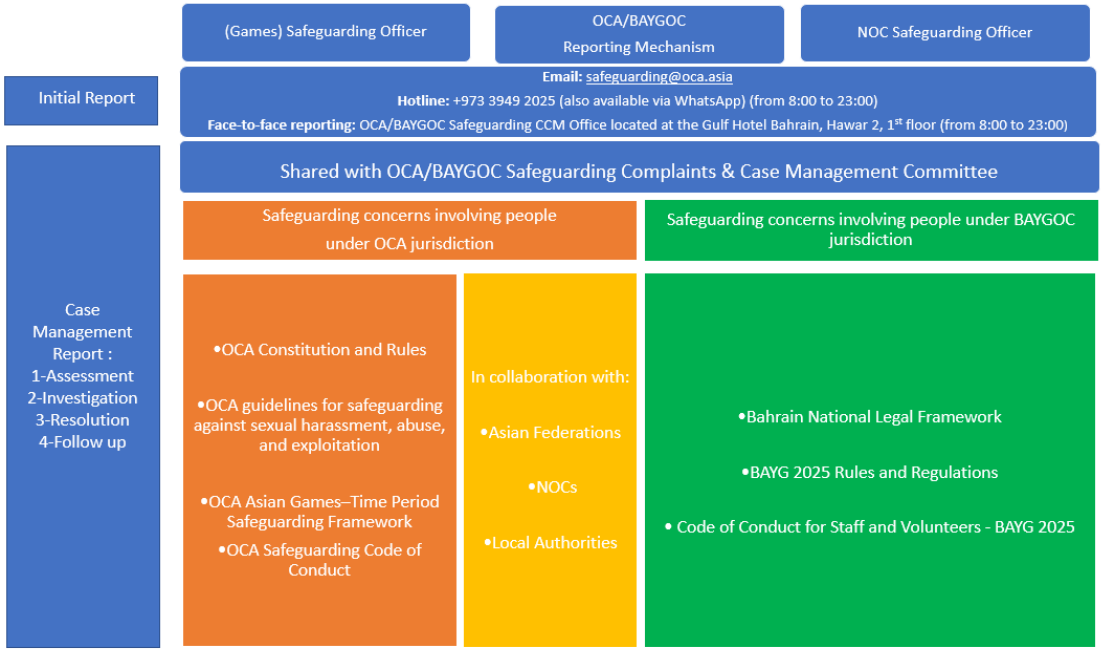Safeguarding Complaints and Case Management Chart Flow